

# **BRUDENELL SOCIAL CLUB**

33 QUEENS ROAD LEEDS LS6 1NY

WWW.BRUDENELLSOCIALCLUB.CO.UK

# Access Starts Online – Venue Access Info for Brudenell Social Club

#### 1. Introduction

The Brudenell Social Club welcome Deaf and disabled customers to the venue

#### 2. Contact Details

Jilly Chatten

jill@brudenellsocialclub.co.uk

0113 275 2411 (during office hours only, 10am-6pm)

Response time will be a maximum of 5 days, email is best line of contact

# 3. Download Link (word doc)

#### 4. Venue Description

Brudenell social Club has step free access from the entrance to the viewing platforms of both gig rooms. There is also a newly installed accessible toilet, which is accessed via a RADAR key.

## 5. Bookable Access Facilities + How to Apply (if applicable)

Personal Assistant tickets

We offer a Personal Assistant ticket to any customer who may not be able to attend a show without the support of a PA. if you require a PA ticket, please give us an email or call to discuss your requirements. We will then confirm this ticket via email. You may be asked to provide evidence for the PA ticket to be issued

Accessible viewing area

If you require use of the viewing platforms and/or a seat, please let us know in advance where possible, to ensure we are aware of your access needs

Accessible parking (if applicable)

There is parking available at Brudenell Social Club. We do not have specific accessible parking bays.

#### 6. Travel Guide and Arrival Guide

Taxis can drop customers off within our car park, right outside our front door.

Our nearest train station is Burley Park, which is 850 metres away. Leeds Station is also nearby, at 3080 metres away. Our nearest bus stop is 120 metres away from our front door, and is served by the 56 route to and from Leeds City Centre/train station

The Brudenell is open from 12pm, and the gig rooms tend to open from 7:30pm as standard, door time is usually printed on the ticket.

If you require early entrance into the venue as part of your access requirements, make yourself known to our door staff before doors (7:20pm), who will be able to help

#### 7. Toilets

At the Brudenell wehave one accessible toilet, which is situated 30 metres from the main room viewing area and 16 metres from the Community room viewing area.

# 8. Customers with Medical Requirements

The Brudenell welcome customers who may need to bring medication, food, drink or medical equipment to manage a medical condition. We may be able to keep medication refrigerated for you, so just let us know in advance and we will do our best to accommodate/You'll need to contact us in advance should you need to refridgerate and medicine (5 working days?).

### 9. Assistance Dogs

We welcome assistance dogs into the venue and will happily provide a bowl of water if needed. However, not all events are suitable so please contact us before hand. We may be able to offer a location where the dog could stay during the gig, but please get in touch to discuss this futher

# 10. Strobe Lighting

We do not have strobe lighting at the venue, but from time to time bands may bring it with them, in the event this happens, signs will be on display on the evening, please get in touch if you have any concerns

#### 11. Other Info (e.g. assisted performances)

At present we do not offer any assisted performance options, but this is something we are exploring.

We do not have any lowered bars at the moment, but our staff are willing to help in any way they can.

#### 12. Large text/easy read menu download link (PDF)